



## **Chief Information and Technology Officer**

**Woodbridge, VA**

**\$190,000 - \$230,000**

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The Prince William County Service Authority is seeking a Chief Information and Technology Officer. The Prince William County Service Authority (PWCSA) is the largest combined water and wastewater utility in Virginia, serving approximately 360,000 customers. The Board of Directors governs PWCSA, appoints the CEO/General Manager, sets policies, adopts rates and charges, authorizes expenditures and legal action, and issues notes and bonds. PWCSA is the regional leader in supplying clean water and superior service to a large and ever-growing metropolitan population. PWCSA is a nationally recognized model for excellence, sustainability, industry best practices and environmental stewardship. Consistently high quality, reliability and customer satisfaction levels together with fiscally and environmentally sound practices, engineering and effective use of state-of-the-art technology have earned them this leadership role in the community and across the utility industry. The eight members of the PWCSA Board are appointed to a four-year term by the Prince William Board of County Supervisors whose members are elected by the citizens of Prince William County.

### **THE POSITION**

The Chief Information and Technology Officer (CITO) serves as the principal strategist ensuring IT-to-Business alignment, overseeing the planning, development, implementation and maintenance of sound, secure, integrated information technology architecture and decision-making frameworks. This position ensures that technology systems necessary to support the Service Authority operations and objectives are in place and align with the organization's technology strategy. This position oversees the Information Technology Division (IT), Division of Data Management (DDM), and the Technology Project Management Team.

Other responsibilities include:

- Embracing performance excellence and the Malcolm Baldrige Framework
- Evaluating and ensuring work processes are documented, measurable and effective
- Understanding stakeholder requirements and seeking continuous improvement and innovation

- Exhibiting and emphasizing the Authority’s mission, vision, and values, and supporting the Authority’s initiatives and business goals and ensuring this is communicated to all direct and indirect reports
- Leading by example and engaging, inspiring and encouraging other employees
- Monitoring the technology landscape to assess and initiate organizational modifications
- Developing and overseeing annual operating and capital improvement technology budgets
- Improving the internal and external customer experience through the deployment of technology initiatives
- Collaborating with executive and senior staff to understand, identify, and prioritize technology priorities and ensuring technology solutions are deployed in alignment and identifying business priorities, technology strategy, policies and procedures
- Acting as, or managing the Chief Information Security Officer- leading and collaborating with the Cybersecurity team to develop and refine security policies and controls, and incident response and recovery plans
- Acting as, or managing, the Data Officer and Freedom of Information Officer

## QUALIFICATIONS

The successful candidate will have a Bachelor’s degree in Management Information Systems (MIS), IT Management, Computer Information Systems (CIS), Business or a related field from an accredited college or university. The next CITO will possess a minimum of seven (7) years of progressive experience in the management of projects, systems and people. Five (5) years of leadership experience, with experience building/developing and managing diverse teams across applications, desktop, infrastructure and other technology disciplines is required. A Master’s degree in Public Administration or Business Administration and a Project Management Professional (PMP) and Certified Chief Information Security Officer (CCISO) certification is highly preferred.

## TO APPLY

PWCSA is partnering with POLIHIRE to identify the next CITO. If interested, please submit a cover letter outlining your qualifications and your resume to: [PWCSA\\_CITO@polihire.com](mailto:PWCSA_CITO@polihire.com). Only include your name (Last, First) in the subject line. First review of applications will take place in mid-November 2021.